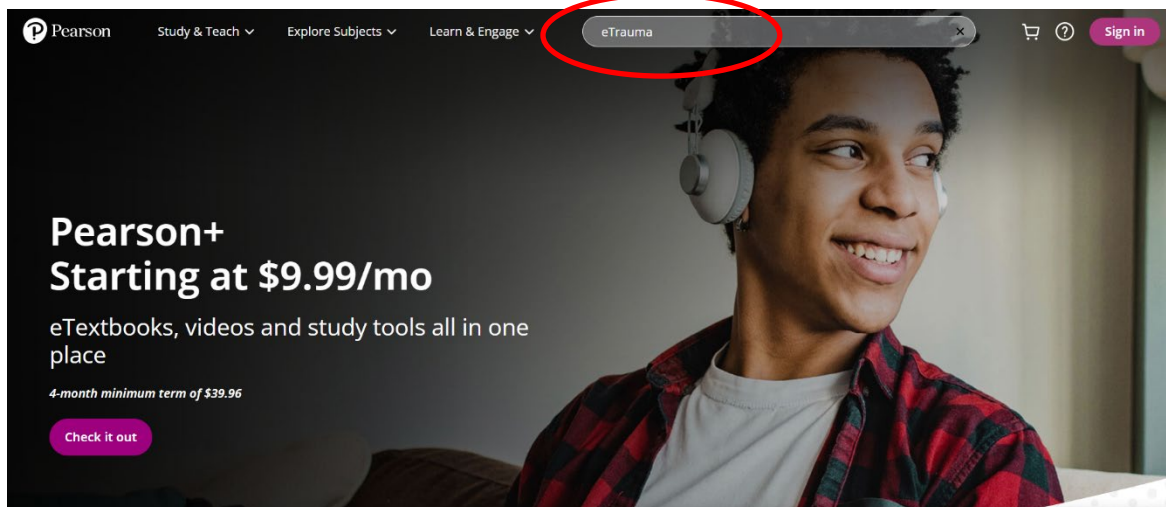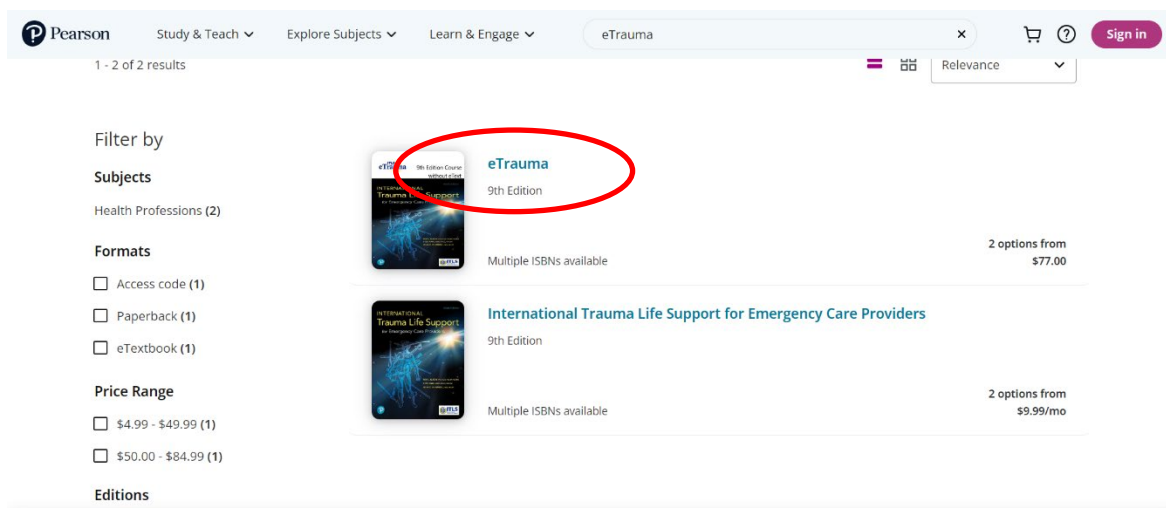# Getting Started with ITLS eTrauma:
# A Visual Guide to Purchasing & Accessing – Domestic Orders Only

1. In your web browser, open: www.pearson.com. Type in the search bar "eTrauma".



2. The Search Results page shows the purchase options available. Click the eTrauma product to purchase the course.

3. You will now have the option to purchase eTrauma with the etextbook or without the etextbook. Click the option that you prefer and click the yellow button to Add to cart.



4. You will be redirected to the Shopping Cart page, where the course option you selected will be in your cart. When you are finished shopping, click continue to checkout:



5. You will be directed to the Sign In checkout screen.

If you have previously purchased a product through the Pearson learner store, log in with your email address and password.

**Pearson**

**Sign in to checkout**

Username *

*Usually your email address*

Current password *

☐ Remember me                    Trouble signing in?

**Sign in**

By signing in, you agree to our **Terms of Use** and acknowledge our **Privacy Policy**

**Create account to checkout**

ⓘ To buy digital products, such as an access code or a subscription, you'll need an account. If you don't have one, you can register here.

First name *

Last name *

Email address *

Username *

☑ Same as email address

Password *

6.  If you have not previously purchased a product through the Pearson learner store, you will need to Create an Account.

**Create account to checkout**

ⓘ To buy digital products, such as an access code or a subscription, you'll need an account. If you don't have one, you can register here.

First name *

Last name *

Email address *

Username *

☑ Same as email address

Password *

*Your Password must have 8 characters or more, at least 1 uppercase letter, and 1 number.*

7.  If you have created a new account, you will receive an Account creation email from Pearson.

**Pearson** <noreply@notifications.pearson.com>
To   Brittney Tambeau

Reply   Reply All   Forward

Fri 6/16/2023 10:40 AM

If there are problems with how this message is displayed, click here to view it in a web browser.

**P** Pearson

# Welcome to Pearson

## Hi Brittney,

Thank you for creating an account with us for **our learner store.**

8.  After logging in or creating an account, you will be directed to the Secure Checkout page, where you can choose your payment method.

## Secure checkout

| 1  Payment and billing |
|---|

| ○ Add new payment card | [MasterCard] [VISA] [DISCOVER] [AMERICAN EXPRESS] |
|---|---|

| ○ Checkout with PayPal | [PayPal] |
|---|---|

### Order summary

International Trauma Life Support eTrauma Course Access Only -- Electronic Access Code
9780137982967
Item price                                         $77.00
Qty: 1
Access code

| Subtotal | $77.00 |
|---|---|
| Estimated tax (actual tax on final invoice) $0.00 | |
| **Total** | **$77.00** |

9.  After selecting your payment method, complete your billing details and click the Place order button.

**Apartment/Suite/Building (optional)**

320

**City**

Downers Grove

**State/Province**

Illinois

**ZIP/Postal Code**

60532

**Phone number (optional)**

+1 ▾  555-555-5555

Example: 999-999-9999

☑ I have read and agree to the **Terms & Conditions** and acknowledge the **Privacy Policy**.

Place order

10. You will be taken to the Order confirmation page with your order number and summary. You will also receive an Order Confirmation email.

Your order confirmation email will include your digital access code.

You may also immediately access your digital access code from your Pearson account.

In some circumstances, you will receive a notice that the digital code is being processed. There may be a short delay between placing your order and receiving your Order Confirmation email from Pearson with your digital access code/finding your code in the Digital products section.

**P Pearson**   Study & Teach ⌄   Explore Subjects ⌄   Learn & Engage ⌄   What can we help you find?   🛒  ?  KB ⌃

Home > Order history

**Hi, Kate**

# Order history

Account details

Order history

Address book

Wallet

Preferences

Change password

My learning

Track order

Sign out

1 Order                                                                                    Sort by

| Order number | Date placed | Order status | Payment method |
|---|---|---|---|
| 10000001343488 | May 28, 2020 | Completed | Credit card |

11. Your access code appears on the My learning page. Click the link for How to redeem for instructions.

**International Trauma Life Support e**
**Course Access Only -- Electronic Acc**

EXTRAS

ISBN-13: 9781323401477

Your code                    ⓘ How to redeem

WKJP6K36-F3X6

✕

## How to redeem

You can access **ITLS eTrauma: taking trauma training online** by visiting our website, http://itls.learnercommunity.com/.

Use the following steps to get started on your course:

1. Use the **Login / Register** button on the upper right-hand corner of the page
2. Follow the link to **Sign up for a new account**, fill in your details and press **Sign up now**
3. Log in to your account using your email address and password.
4. Enter your enrollment code at the bottom of the page and press **Redeem**
5. Choose which course you want to enroll in from the options in the pop-up window:
   - ITLS for Basic Providers suited to EMT-Bs and first responders.
   - ITLS for Advanced Providers suited to EMT-Ps/paramedics, EMT-Is, all levels of nurses, physician assistants, and physicians.

12. To get started, click the link for: http://itls.learnercommunity.com

This link is the direct link to the course platform and is where you should return to access your course at any time. After your first access, you do NOT need to return to Pearson.com to access the course.

You will be directed to the Welcome screen:



13. Click LOG IN button or Log In / Register link

You will be directed to the Log In page. Under Sign Up, click the link to Sign up for a new account. (The account you created at Pearson.com to purchase the product does not transfer. All users will need to create a new account.)
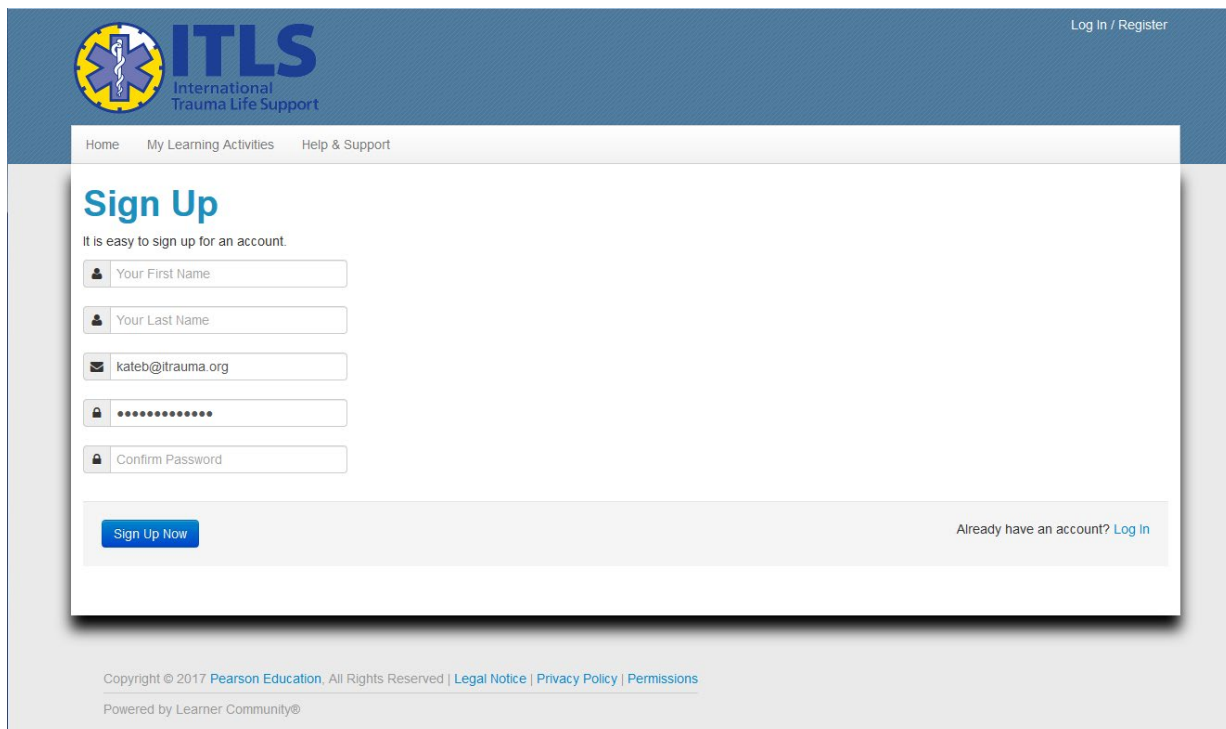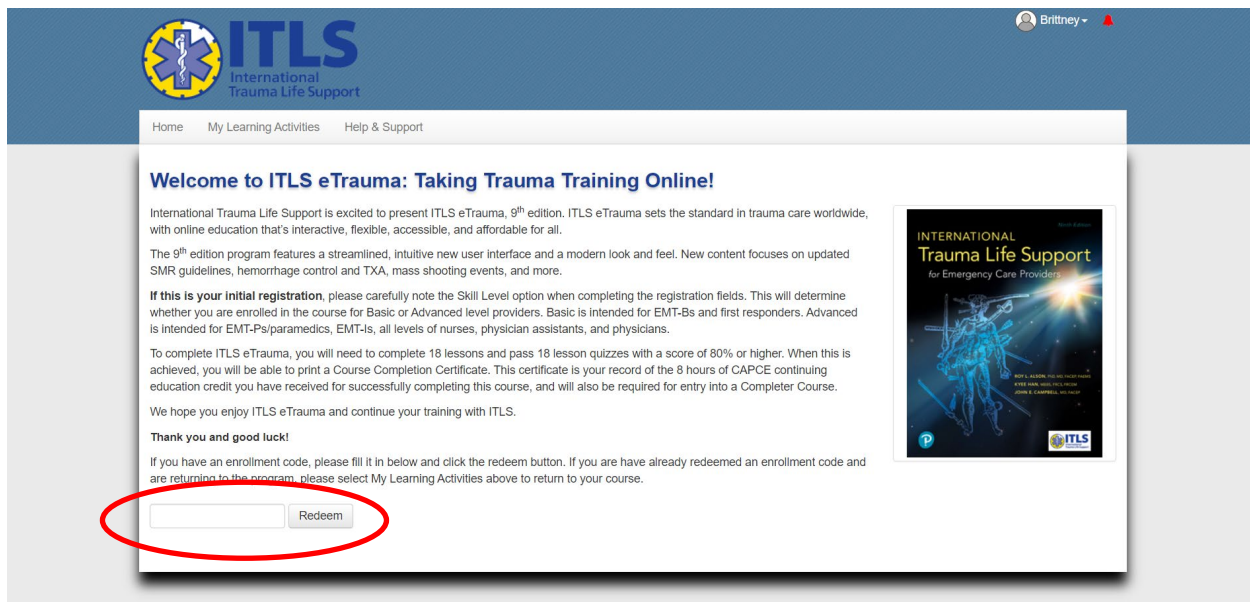
14. Complete the account registration information and click Sign Up Now:



15. You have now created the user account that you will use to access 9<sup>th</sup> Edition ITLS eTrauma. Please save your password, as you will use your email address and password to access the course in the future.
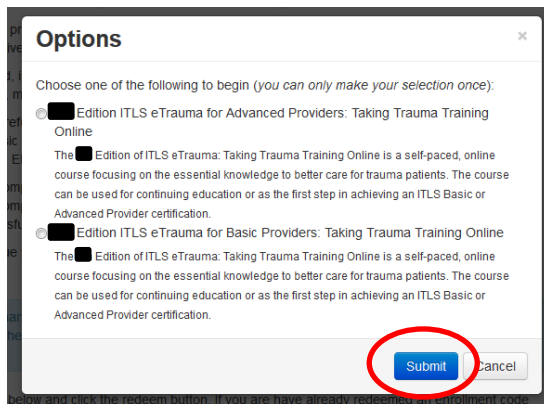
After creating your account, you will be directed to the Home Screen:



16. Enter the access code from Pearson into the field at the bottom of the screen (paste it if you previously copied it) and click Redeem.

A pop-up box will prompt you to select the course for Advanced Providers or the course for Basic Providers. The option you choose will enroll you in the correct version:
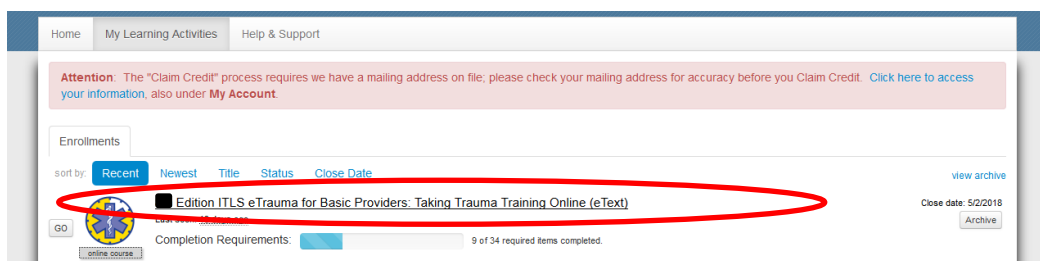


17. Choose Advanced Providers if you are a physician, nurse, paramedic, EMT-I, or other EMS professional capable of performing advanced airway techniques such as intubation within your scope of practice.

18. Choose Basic Providers if you are an EMT-Basic/EMT-B.

19. Click Submit after you have made your selection.

    You will be taken to the My Learning Activities dashboard, where you will select the course you wish to access. (You will have only 1 course option)



20. To access the course, click on the link with the full course title.
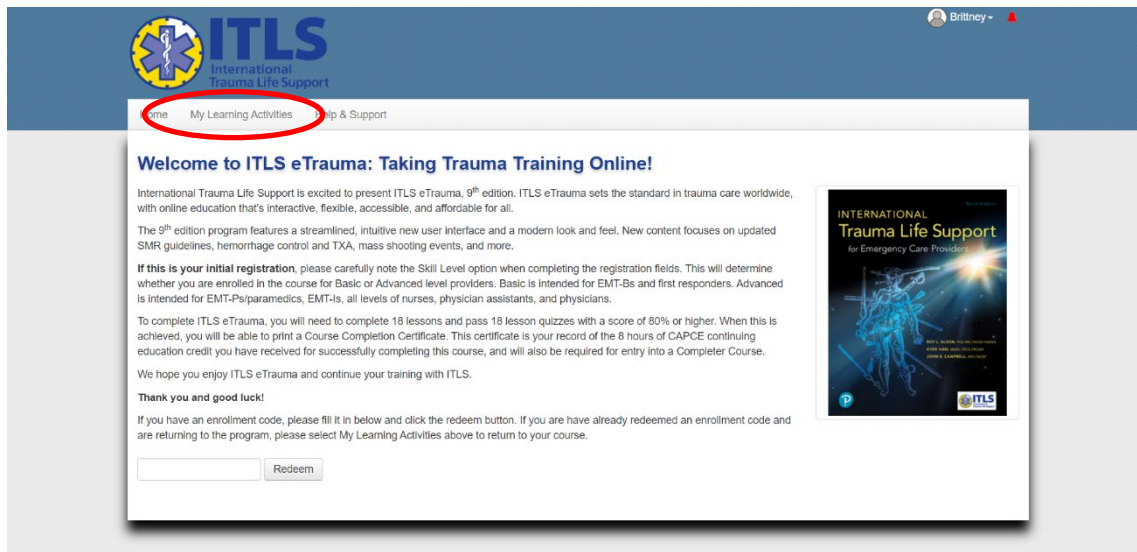
NOTE: When you return to the course after your first login, you will direct to the same Home screen. You will not Redeem your access code every time. Instead, click the link for My Learning Activities. (Return to My Learning Activities every time you sign in and want to access the course.) You will have access to the course in My Learning Activities for 1 year from the date of redemption of the access code.

21. You are now at the Course page, where you will review and complete the course:
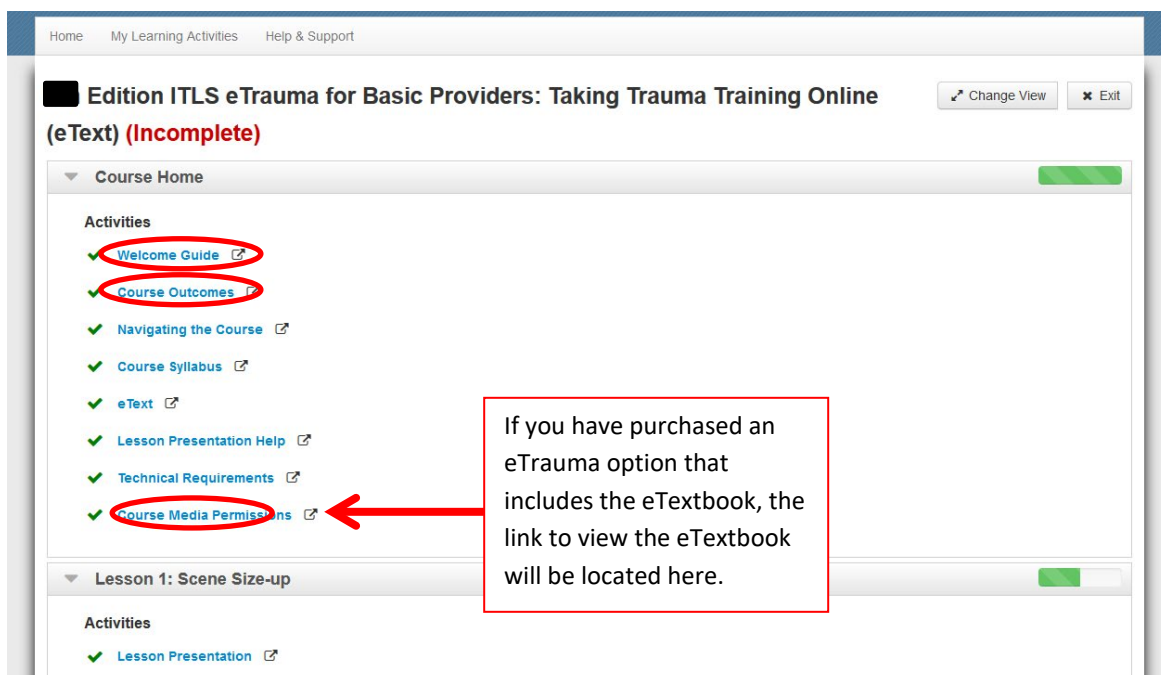


22. First, click each link under the Course Home section to read each Activity. After you open each Activity and close it, a check mark next to it will indicate it is complete. (In the example shown above, all Course Home activities have already been completed.)

23. If you have purchased the course version that includes the eTextbook, you will access the eTextbook from the link here. (If you have purchased course access only, your Course Home menu will NOT include a link to the eText).

When you have completed all the Course Home Activities, access to Lesson 1 will be enabled:
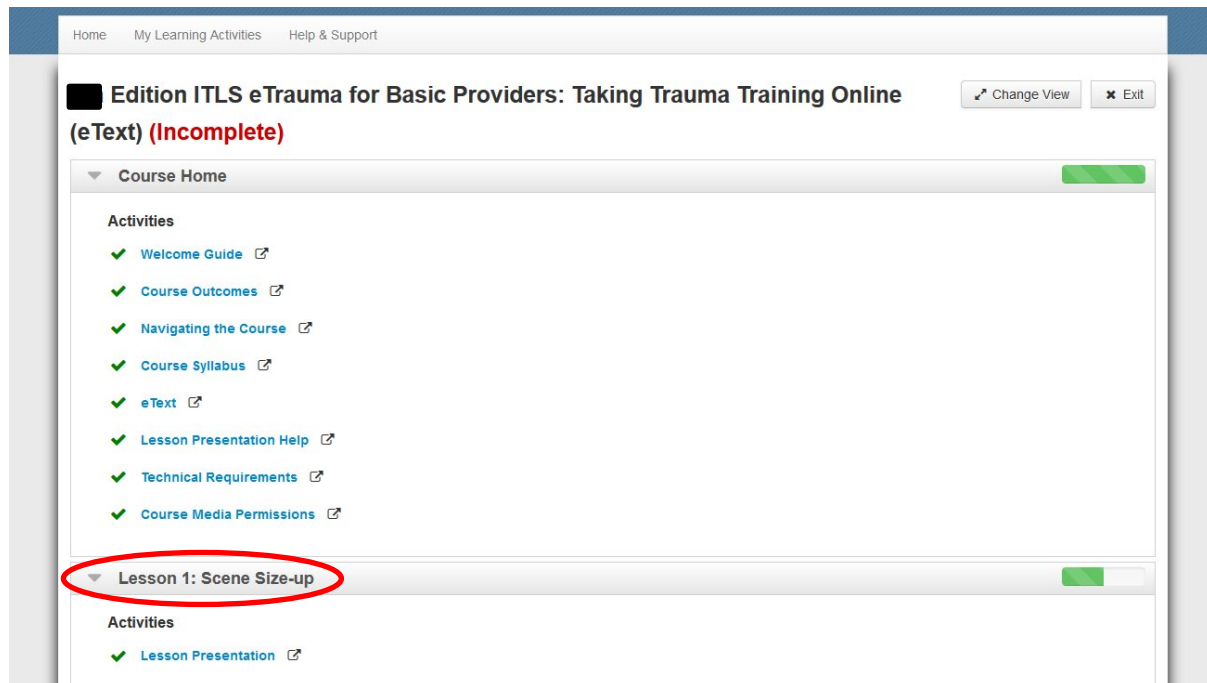


24. After you complete the Lesson 1 Lesson Presentation, the Lesson 1 Quiz will become available. A checkmark will appear next to the Lesson Presentation to indicate it is complete. You must pass the quiz with a score of 80% or higher in order to mark the Quiz and the corresponding Lesson complete.

When you have successfully completed Lesson 1 (quiz and presentation), access to Lesson 2 will be unlocked. (A checkmark will also appear next to Lesson 1 Quiz to indicate it is complete.)

When you successfully complete Lesson 2 (quiz and presentation), access to all of Lessons 3 – 13 will be unlocked. You may work through these lessons in any order that you wish.

25. When you successfully complete all the lessons (quizzes and presentations), the Claim Credit function will be unlocked. Claim Credit applies to EMS credit from CAPCE only. Click the Claim Credit button to submit the required information to CAPCE.

Once you have completed the Claim Credit process, you will be able to print your credit certificate:

26. Use the Print button to generate and print your certificate that includes the CAPCE statement of credit.

    NOTE: If you do not wish to claim CAPCE credit but wish to print a completion certificate only (non-credit), use the blue Print Completion Certificate button instead. This generates a non-credit certificate and does not submit your credit claim to CAPCE.