



# MetroHealth Department of Emergency Medicine, Metro Life Flight and Division of Trauma, Critical Care & Burns

MetroHealth is the area's busiest Emergency Department and only Level I Adult Trauma Center. Metro Life Flight, the aerial extension of MetroHealth has performed more than 90,000 patient missions during its 31-year history.

## Department of Emergency Medicine

Each year, MetroHealth's Emergency Department treats more than 105,000 patients. The Emergency Department at MetroHealth includes more than 90 treatment spaces with six trauma suites and a 14-bed observation unit. The department uses a wireless communication system, fully integrated electronic medical records, digital imaging and paperless ordering system for tests and admissions. MetroHealth's Emergency Department received the Safety Net Award from National Association of Public Hospitals Health Systems for "Improving the Patient Experience."

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## Contact

### Emergency Department

MetroHealth's Emergency Department is staffed 24/7  
2500 MetroHealth Drive  
Cleveland, OH 44109

### Metro Life Flight

[metrohealth.org/lifeflight](http://metrohealth.org/lifeflight)

**Flight Communications Office:** 800-233-5433

### Trauma, Critical Care, Burns and Acute Care Surgery

**Phone:** 216-778-5627



## Metro Life Flight

When minutes matter, physicians and emergency crews around the region rely on Metro Life Flight. Metro Life Flight has three state-of-the-art EC145 helicopters with the latest in aviation safety features. The program is proud of its more than 30 years of experience with an outstanding safety record. Regional base locations allow for rapid response to patients in critical condition. In addition, the Metro Life Flight Ground Unit, based at MetroHealth Medical Center, is a Mobile Intensive Care Unit for transfers between hospitals.

### Each helicopter is equipped with:

- A medical crew that can include critical care physicians, nurse practitioners and nurses
- Two pilots, both instrument and night vision goggle-rated, to maximize safety and enhance the ability to fly in difficult weather conditions
- Portable ultrasound technology to provide rapid determination of patient status and advanced treatment options
- Two units of O negative blood carried for emergency transfusions

## Trauma, Critical Care & Burns

The MetroHealth System is the only American College of Surgeons verified Level I Adult and Level II Pediatric Trauma Center in the State of Ohio. MetroHealth has a full spectrum of surgical specialists. More than 3,000 trauma patients are admitted annually, making this one of the busiest Trauma Centers in Ohio and the United States.

MetroHealth's Burn Center is the only major facility in Northern Ohio providing primary care, teaching, training and research in burn injuries. The Comprehensive Burn Care Center at MetroHealth provides treatment throughout the entire phase of the burn injury – from the initial acute care to rehabilitation, reconstruction and aftercare. Physicians and nurses are specially trained in adult and pediatric critical care, burns and trauma care.

The Burn Center has a 14-bed unit that provides treatment for both pediatric and adult burn patients. The unit receives patients from throughout Northern Ohio, Western Pennsylvania and other neighboring states. The Comprehensive Burn Care Center at MetroHealth is verified by the American Burn Association and the American College of Surgeons for the treatment of pediatric and adult burns.